

Student Resources

Diverse services and reinforcement programs are available to students at NDSU. The resources linked below are aimed at enhancing student life by assisting students in gaining the maximum benefit from their educational experiences.

- Academic Collegiate Enhancement (ACE) Tutoring (https://www.ndsu.edu/studentsuccess/about_ace)
- Air Force ROTC (<https://www.ndsu.edu/afrotc>)
- Army ROTC (<http://www.ndsuarmyrotc.com>)
- Athletics (<http://www.gobison.com>)
- Bison Connection (<https://www.ndsu.edu/bisonconnection>)
- Career Center (<https://www.ndsu.edu/career>)
- Center for Writers (<https://www.ndsu.edu/cfwriters>)
- Counseling Center (<https://www.ndsu.edu/counseling>)
- Dining Services (https://www.ndsu.edu/dining_services)
- Disability Services (<https://www.ndsu.edu/disabilityservices>)
- Distance and Continuing Education (<http://www.ndsu.edu/dce>)
- Financial Aid (Student Financial Services) (<https://www.ndsu.edu/bisonconnection/finaid>)
- Information Technology Services (ITS) (<https://www.ndsu.edu/its>)
- International Programs (<https://www.ndsu.edu/international>)
- Memorial Union (<https://www.ndsu.edu/mu>)
- Military & Veterans Services (<https://www.ndsu.edu/veterans>)
- Multicultural Student Services (<https://www.ndsu.edu/multicultural>)
- Native American Pharmacy Program (https://www.ndsu.edu/pharmacy/student_organizations/native_american_professional_programs_napp)
- NDSU Bookstore (<http://www.ndsubookstore.com>)
- NDSU Libraries (<http://www.ndsu.edu/library>)
- Residence Life (<https://www.ndsu.edu/reslife>)
- Student Activities (https://www.ndsu.edu/mu/what_is_in_the_mu/programs/student_activities_office)
- Student (<http://www.ndsu.edu/studentsuccess>) Success Programs (<https://www.ndsu.edu/studentsuccess>)
- Study Abroad (<https://www.ndsu.edu/international/studyabroad>)
- Tri-College University (<https://www.tri-college.org>)
- TRIO Programs (<https://www.ndsu.edu/trio>)
- Wallman Wellness Center (<https://www.ndsu.edu/wellness>)
- University Honors Program (<https://www.ndsu.edu/honors>)

The University Provost (<https://www.ndsu.edu/provost>) has established a procedure for students to file a formal grievance (https://www.ndsu.edu/provost/student_grievances) regarding the University's provision of educational and academic services claiming a violation of a University rule, policy, or established practice that affects a student's education.

A student may also file a written student complaint (https://www.ndsu.edu/vpsa/forms_and_guidelines) concerning a college or university issue alleging improper, unfair, or arbitrary treatment. Academic complaints may be submitted in writing/email to the Provost or the Vice President for Student Affairs (<https://www.ndsu.edu/vpsa>) for non-academic matters. The purpose of the procedure is to provide an orderly collection of information, address students' complaints in a timely manner by appropriate university personnel, and help students learn effective conflict resolution skills.

Be aware that the University has already established specific procedures for the following and student academic grievances would not include the following:

- University employment
- Disciplinary action under the Code of Student Life
- Grade disputes/appeals
- University admission decisions
- Billing and student accounts

Guidelines have been established to assist students in stating the problem and desired problem resolution and are available from either the Vice President for Student Affairs or the Dean of Student Life (https://www.ndsu.edu/student_life/studentlifepage) office. Students also may arrange a meeting with Student Rights and Responsibilities (https://www.ndsu.edu/student_rights) at any time during the process for advice and direction in resolving the problem.

The Student Life (https://www.ndsu.edu/student_life) office publishes the "Rights and Responsibilities of Community: A Code of Student Conduct (<https://www.ndsu.edu/fileadmin/policy/601.pdf>) ." This document sets forth the expectations of student behavior at NDSU.